

REQUEST FOR PROPOSALS #24-07

PROFESSIONAL AUDITING SERVICES FOR NEW YORK STATE'S ANNUAL FINANCIAL STATEMENTS AND eMEDNY

OFFICE OF THE STATE COMPTROLLER

RESPONSES TO QUESTIONS

ROUND 2

The official responses to questions submitted pursuant to the above-captioned procurement are listed below. Responses are in **bold blue type**.

Question #1: Can you confirm that the report issued on behalf of the eMedNY Audit is a SOC 1 Type 2 report? If not under what attestation standards does OSC require the report be issued? Can the most recent years report be made available for review?

Response: The report is not a SOC1 Type 2 Report. The audit was conducted using the Committee of Sponsoring Organizations ("COSO") Framework and the American Institute of Certified Public Accountants ("AICPA") Statement on Auditing Standards ("SAS") numbers 55, 78, and 94. The most recent report may, at the discretion of the New York State Department of Health ("DOH"), be provided to the Selected Proposer following final contract award and subject to appropriate confidentiality restrictions and limitations.

The report is entitled, "State of New York eMedNY – Information Technology Internal Controls" and states, "A[a]s part of our audit of the State's basic financial statements, we performed certain tests of internal control associated with the State's Medicaid Management Information System (eMedNY) to obtain evidence for our audit as to whether eMedNY is completely and accurately processing transactions that are embodied in the State's financial statements... . The tests performed over eMedNY internal controls were in areas including application and system change control for the mainframe and server environments, physical security, logical security, computer operations, telecommunications, and application controls such as input, processing, and output controls." Conclusion: "Overall the general IT control environment was deemed to be effective in supporting the operating effectiveness of related application level controls and completeness and accuracy of relevant key reports."

Question #2: For eMedNY, is the eligibility role performed by the state, local agencies, or CSRA/CMA?

Response: Consumers become known to the eMedNY system via eligibility determination and enrollment, which is through DOH (State Staff and CSRA system, and potentially Maximus customer call center staff), Local Departments of Social Service ("LDSS") via the Welfare Management System (WMS) (for Non-Modified Adjusted Gross Income ("MAGI")/Complex populations). CMA is not involved in Eligibility and Enrollment ("E&E") activities.

Question #3: It was noted on page 55 section VII. that the contract for CSRA went through November of 2024. Did CMA take over all of the operations that were performed by CSRA or just the data warehouse responsibilities?

Response: CMA performs Medicaid Data Warehouse operation only. The CSRA contract for eMedNY was extended thru November 30, 2025 with two (2) one-year extension option periods (i.e., if exercised, through November 30, 2027).

Question #4: It was noted on page 55 section VII. that the contract with CMA will continue through November 20, 2024? Has the contract been extended? If not, is there a new vendor or is the state now performing those roles?

Response: The contract with CMA has been extended thru July 31, 2025 with two (2) one-year extension option periods (i.e., if exercised, potentially through July 31, 2027).