

March 9, 2021

Sharon L. Salembier, Audit Manager
Office of the State Comptroller
110 State Street
Albany, NY 12236

Re: **Enforcement of Article 19-A of the Vehicle and Traffic Law Report 2020-F-6**

Dear Mrs. Salembier:

This letter is in reference to the New York State Comptroller's audit report number 2020-F-6, Enforcement of the Article 19-A of the Vehicle and Traffic Law (2018-S-7) Follow Up, and the five audit recommendations proposed by the Comptroller.

The Department takes seriously its obligations under the law and goes above and beyond what is required to guide motor carriers in determining its applicability, aide them throughout the enrollment process, and ensure their continued compliance with the law's requirements. The Department is committed to continuous improvement. The Department will continue to refine the administration of the 19-A program as we adapt to changes in law, adopt best practices, and respond to feedback from the industry and other stakeholders. The Department submits the following updates for Recommendation 1, which your report has labeled as partially implemented:

Recommendation 1: *Develop and consistently apply policies and issue detailed guidance that clearly explains which entities are required to comply with the law.*

Since the issuance of this report the Department has added an informational flyer to its website which further aides motor carriers in determining 19-A applicability and enrollment and has incorporated this flyer into the existing 19-A Information Packet readily available to all carriers that operate in NYS. This additional guidance will also be made available throughout our network of issuing offices to help guide individuals registering buses and other for-hire vehicles that may require compliance with Article 19-A.

If you have any questions concerning our response to this audit, please contact Kelly Gardineer Director of Audit Services.

Sincerely,

Mark J.F. Schroeder
Commissioner

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