Amanda L. Eveleth
Audit Manager
Office of the State Comptroller
Albany, New York 12236

January 13, 2025

Dear Amanda Eveleth:

The Office of Information Technology Services ("ITS") submits the following response to the New York State Office of the State Comptroller's ("OSC") public report 2024-F-12 as a result of their follow up review of ITS' Windows Domain Administration and Management (2022-S-19) audit:

1. **Implement the six recommendations included in our confidential draft report.**

    ITS will provide updates to the confidential draft report findings and separately communicate the response to OSC.

Please feel free to contact Jerry Nestleroad at Jerry.Nestleroad@its.ny.gov, or me at Michele.Jones@its.ny.gov with questions or feedback.

Sincerely,

Michele V Jones

Michele V. Jones, Esq.
Chief Risk and Privacy Officer

CC: Dru Rai, Chief Information Officer
     Jennifer Lorenz, Executive Deputy Chief Information Officer
     Marcy S. Stevens, Esq., Chief General Counsel