Office of Operations' 2024 Virtual Fall Conference

Tips, Tricks, and Techniques of the New York State Vendor File and 1099 Processing

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Road Map

- Vendor Management
- Vendor Registration
- Components of the Vendor File
- Statewide Financial System Vendor Portal
- 1099 Reporting Process
- Q & A



What Is the Vendor File?

- The Vendor File is a centralized repository in the Statewide Financial System (SFS) designed to maintain timely and reliable information on all vendors registered to do business with New York State
- Vendors can be entities which:
 - Provide/supply goods or services to the State
 - Have an ongoing business relationship with the State
 - Receive a one-time payment
 - Receive a form of benefit or award payment from the State
 - Are individuals or entities (e.g., businesses, municipalities)
- The file identifies vendors by a New York State assigned ten-digit vendor identification number (Vendor ID)



Who Is Responsible for Vendor Management?

- New York State Agencies
- Office of General Services (OGS)
- Business Services Center (BSC)
- Office of the State Comptroller (OSC) Vendor Management Unit (VMU)
- SFS Help Desk
- Vendors



What Is the State Agency's Role?

- Use the *Vendor Add Page* in the SFS to directly register individuals or entities in the Vendor File
- Resolve various issues which may be encountered during the registration process
- Create contracts, purchase requisitions, purchase orders, and in general, processes voucher payments in the SFS with vendors that have been successfully registered in the Vendor File and have valid New York State Vendor IDs
- Submit vendor reactivation requests to the SFS Help Desk (as needed)



What Is the State Agency's Role?

- Ensure vendors are registered with an appropriate **Primary Contact**
- Instruct vendors on the importance of maintaining up-to-date information in the Vendor Portal
- Advise vendors that VMU may reach out directly to discuss and validate requests for updates to the vendor's information in SFS



What Is VMU's Role?

- Complete the vendor add process and manually add unique vendors, such as:
 - Foreign vendors
 - Single payment vendors
 - Special use vendors
- Validate and approve vendor-initiated updates for payment addresses, banking, contact and legal name changes
- Issue annual 1099 income reporting statements
- Work directly with state agencies, vendors and the SFS Help Desk on a variety of vendor inquiries and issues



What Is the SFS Help Desk's Role?

- Assist vendors with obtaining Vendor Portal access
- Provide guidance on how to maintain vendor account information
- Assist state agencies with vendor related questions



What Is the Vendor's Role?

- Review and maintain vendor information through the Vendor Portal
- Review procurement and payment information through the Vendor Portal
- Manage Vendor Portal accounts for staff within their organization
- Maintain small business certification, if applicable



Vendor Registration



Vendor Add Request

Vendor Name1:				Vendor Nan shown on V	ne should denote 'Vendor Legal Name' as N-9. a are may 40 characters in length				
Vendor Name2:				Name2 field should be used only when Name1					
Address ID:	1 D	escription:	Remit To	exceeds 40	characters in length.				
Country:	USA								
Address Line 1:									
Address Line 2:									
Address Line 3:									
City:			County:						
State:	٩		*Postal Code:						
1099 Reportable:	2								
Classification:		~	Will this Supplier rece	ive Purchase	Orders 🗸				
TIN:			7						
Vithholding Type:	1099N Q		"Withholding Class:	01 Q	Non-Employee Compensation				
'Contact Name:					Note: Contact Email (required) and Phone				
Contact Email Id:					information is critical to facilitate future vendor communication.				
Contact Phone:									

Vendor PO Information

Address ID:	2	Description	Ordering		Address ID 1 above. Enter PO Email address where purchase orders will be sent.
Country:	USA				
*Address Line 1:					
Address Line 2:					
Address Line 3:					
*City:				County:	
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- Legal business name
- Payment address
- Purchase order address
- Classification (identifies 1099 defaults)
- Primary Contact name, email and phone number





Vendor Registration Overview



Vendor creates Vendor Portal Account

Components of the Vendor File



Components of the Vendor File





What Addresses Are in the Vendor File?

- Default payment address assigned during vendor registration
- Vendor can add additional addresses (e.g., ordering, physical, payment) through the Vendor Portal
- Vendor can update existing addresses (e.g., ordering, physical, payment) through the Vendor Portal

GFO: X.4.B Addresses



Who Is the Primary Contact?

- Primary Contact is identified by the vendor and assigned during vendor registration
- Primary Contact must be authorized to make legal and financial decisions on behalf of the vendor
- Primary Contact acts as the Delegated Admin or identifies other individuals to serve as the Delegated Admin

GFO: X.4.C Contacts



Who is the Delegated Admin?

The Delegated Admin performs the day-to-day administration over their organization's account in the SFS Vendor Portal, including:

- Ensuring the correct contact information, email address, and payment information is set up and maintained
 - Establishing user accounts and assigning roles to user accounts
 - Performing role and account updates, password resets, and unlocking accounts
 - Communicating user ID and password information to SFS users within their organization



What if the Primary Contact Is Outdated?

Primary Contact has access to Vendor Portal

- Log in and submit a primary contact update
- Routed to VMU for approval

Primary Contact no longer can access the Vendor Portal

 Contact the SFS Helpdesk at (855) 233-8363 or Helpdesk@sfs.ny.gov



What Are Vendor Locations?

- Defines the vendor's business rules on how they do business with the State. This includes:
 - Email address(es) to receive purchase orders
 - Bank account(s) to receive electronic payments
 - Payment terms (e.g., 2/10 Net 30)
- **DOES NOT** equate to a payment method only (e.g., Check vs. ACH)
- Vendors can have an unlimited number of Locations
- Updated through the Payment Profile tab in the Vendor Portal



What Are Vendor Locations?

- Vendors can set up Locations to mirror its corporate structure or its business relationship with the State. For example, the vendor can set up Locations by:
 - Region (e.g., Albany, Buffalo)
 - Business relationship (e.g., goods, services)
 - Contracts

GFO: X.4.D Location and XII.5.D Selecting the Appropriate Location



Example of Vendor Locations

Vendor 1 Example – Four Locations:

Location Name	Location Description	Ordering Email	Payment Method	Payment Address
MAINCHECK	MAINCHECK	RochesterNYS@example.com	Check	PO Box 12345 Philadelphia, PA.
MAINEPAY	Green Cleaning PC66835	RochesterNYS@example.com	ACH	Bank Account 1
LOC02	Misc. Office Supplies PC67296	RochesterNYS@example.com	ACH	Bank Account 1
LOC03	Technology Contracts	solomon.massey@example.com	ACH	Bank Account 2



What Location Do I Choose?

- State agencies should work with the vendor to select the appropriate Location
- Vendor has an ACH Location and does not want to receive checks
- Electronic payment requirements can be part of contract or purchase order agreements
 - e.g., OGS centralized contract, agency contract, purchase order terms and conditions



Statewide Financial System Vendor Portal





Vendor Portal

- Provide vendors who do business with the State the ability to manage their billing and payment information in SFS
- Vendors can review:
 - Purchase Orders
 - Receipt Information
 - Status of Invoices
 - Payment Information
- The Delegated Admin can establish user accounts and assign roles to user accounts
- The Delegated Admin is responsible for maintaining user account access



Vendor Portal

- Maintain information by submitting change requests for:
 - Legal name
 - Address updates for check remittance and purchase orders
 - Email address for PO dispatch
 - Contacts including S and non-primary contacts
 - Locations including bank account information and payment terms
 - Grants information (if applicable)



VMU Vendor Outreach

- Supplier Change Requests and Primary Contact approvals may require outreach to the vendor
- Approved Primary Contact receives a welcome email to the Vendor Portal
- Approved Supplier Change Requests are updated in the Vendor File and the Primary Contact receives notification of the change



Vendor Portal Access Access SFS





Information Available for Vendors





Vendor Portal Homepage





Managing Orders



PO Dispatch to Vendors

- A Purchase Order (PO) is used to communicate all necessary order information to a vendor and confirm that the delivery and purchase of a good or service has been authorized
 - Proper PO setup and use in SFS is important as it provides agencies with the ability to effectively communicate with vendors and streamline the procurement-to-payment process
- Once a PO is approved and successfully budget checked, the PO is dispatched via email to vendors
 - Email is the State's primary method of dispatch to vendors
- Vendors can enroll and manage their email addresses in the Vendor Portal
 - Vendors who receive a PO through the "One Time Only Email Dispatch" functionality are automatically enrolled in email PO dispatch

GFO: XI.A.7 Authorization and Dispatch



Review Order Summary Information

- Vendors can define their search criteria by PO Status, Date, Item ID, and/or Supplier Item ID
- Vendors can export results to sort and filter as needed

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08/31/2024		Background Check	1.0000	EA	Statewide Financial System	*****	PO	Dispatched	Description	Change Order			

The View Order Summary page is available to vendors using the following navigation: NavBar > Menu > Manage Orders > View Order Summary



View PCard Information



Vendors with the applicable PCard view access role in SFS can click into a Purchase Order to view PO Details, including PCard information such as Credit Card Number, Card Type, and Expiration Date.

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View Receipts



Vendors can check if a State Agency they do business with has entered a receipt for the goods or services the vendor provided.

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Managing Invoices and Payments



Electronic Payments (ACH)

- It is recommended that all vendors who do business with NYS and have a Purchase Order established to sign up for electronic payments
- Electronic payments ensure that once the invoice is processed, funds are transferred to the vendor's account quickly and securely
- Vendors can sign up for electronic payments directly in the Vendor Portal



Electronic Invoicing (elnvoicing)

- Electronic invoicing (elnvoicing) allows vendors to bill State Agencies directly with paperless invoices (elnvoices) using SFS
 - eInvoices are electronic requests for payment submitted by the vendor
- Agencies receive elnvoices immediately upon vendor submission, streamlining the invoice to payment process
- Vendors can view and track elnvoices at all steps in invoice processing

GFO XII.4.E – Electronic Invoicing



Electronic Invoicing (elnvoicing)

- An elnvoice is not:
 - An invoice emailed to the agency
 - An invoice entered by a State agency into the eSettlements module
- Vendors can refer to the <u>elnvoicing Options Available for Vendors</u> reference guide for more information on how to use the different elnvoicing options

GFO XII.4.E – Electronic Invoicing



Self-Certify as a NYS Prompt Pay Small Business



If qualified, vendors can self-certify and may be eligible for prompt payment interest, if no payment is sent within 15 days from invoices submitted electronically*.

Self-certify as a NYS Prompt Pay Small Business	×
	Help
Supplier 123456890 Supplier Name TEST VENDOR	
By checking the box below indicating that the Vendor is a Small Business for purposes of the Prompt Payment Law (<u>State Finance Law § 179-f</u>), I certify as follows:	
 I am the individual who is registered to this NYS Statewide Financial System (SFS) User ID ("Vendor Representative"). 	
2) I am authorized to act on behalf of the Vendor.	
3) I am knowledgeable about the Vendor's business, operations, and employees.	
4) The Vendor is a Small Business pursuant to <u>State Finance Law § 179-f</u> , meaning that the Vendor.	
User ID TESTVENDOR1 Print Small Business Terms and Conditions	
The Vendor is a Small Business pursuant to State Finance Law § 179-f	
If the Vendor is not a Small Business, leave the box unchecked.	
OK Cancel	

*Email does not qualify as electronic.



Submit Invoices Online

Vendors can submit their invoices directly in SFS with Self-Service Invoicing.

Add/Maint Self-Service Invoice	Invoice Entry
	Create Invoice Invoice Entry
	Invoice Header Information
	Indexer ID Delivery/Service Date
	Invoice Lines Additional Information PO Details Receiver Details IIII
	Item ID Description Quantity UOM Unit Price "Merchandise Amt Currency Rcpt Date Tax
	Settlement Information @ Payment Terms Total Amount 0.00 USD %
	Payment Method Sales Tax Amount U.UU USD Misc. Charge Amount 0.00 USD Tax
	Gross Amount 0.00 USD
	Save and Submit Save for Later Attachments
	Return to Self-Service Invoice



View Invoice Status

View Invoices

Vendors can check the status of their invoices, no matter how they are submitted.

View Supplier Invoices											
S											
TEST VENDOR											
Set filter options											
Image: Contract of the second secon											
Invoice Date	Gross Amt		Approval Status	Due Date	Voucher						
08/05/2024	\$46.11	USD	Approved	09/09/2024	FG0001						
08/05/2024	\$61.85	USD	Approved	09/09/2024	FG0002						
08/05/2024	\$495.53	USD	Approved	09/09/2024	FG0003						
08/01/2024	\$2,384.88	USD	Pending	09/05/2024	FG0004						
08/02/2024	\$77.40	USD	Pending	09/06/2024	FG0005						
	Invoice Date 08/05/2024 08/05/2024 08/05/2024 08/05/2024 08/05/2024 08/01/2024 08/02/2024	Invoice Date Gross Amt 08/05/2024 \$46.11 08/05/2024 \$61.85 08/05/2024 \$61.85 08/05/2024 \$495.53 08/01/2024 \$2,384.88 08/02/2024 \$77.40	Invoice Date Gross Amt 08/05/2024 \$46.11 USD 08/05/2024 \$61.85 USD 08/05/2024 \$495.53 USD 08/05/2024 \$495.73 USD 08/05/2024 \$495.73 USD 08/05/2024 \$2,384.88 USD 08/02/2024 \$77.40 USD	InvoicesSGross AmtApproval Status08/05/2024\$46.11USDApproved08/05/2024\$61.85USDApproved08/05/2024\$61.85USDApproved08/05/2024\$495.53USDApproved08/01/2024\$2,384.88USDPending08/02/2024\$77.40USDPending	Invoices S Invoice Date Gross Amt Approval Status Due Date 08/05/2024 \$46.11 USD Approved 09/09/2024 08/05/2024 \$61.85 USD Approved 09/09/2024 08/05/2024 \$495.53 USD Approved 09/09/2024 08/01/2024 \$2,384.88 USD Pending 09/05/2024 08/02/2024 \$77.40 USD Pending 09/06/2024						



View Payment Detail Information



SFS provides a detailed breakdown of every payment a vendor receives. Information is broken down on each invoice.

Review Suppl	ier Payments										
							New Window Help	Personalize Page			
Review Paym	ents										
Payments Made											
TEST VENDOR											
Set filter options	Set filter options										
Payments Made											
R Q											
Reference	Business Unit	Invoice Number	Invoice Date	Payment Amount	Payment Message	Discount Amount	Interest Amount	Payment Date			
1234567	SFS01	XXXXXXXX6	03/08/2024	32.80	HP LaserJet 550 Sheet Paper Tray SKU# 000	0.000	0.000				



Vendor Resources



Vendor Support – On-Demand SFS Training

SFS 🛛 O 🗢		enu 🧹 Search in Menu			
My Homepage ∽	SFS No	tices	SFS Support	SF8 Coach	
	Invoice and Payment inquiry	PO and Receipt Inquiry	Grants Management - State	Supplier Change Request	
	Add/Maint Self-Service Invoice	FAQs Contact Us	View Your Information	Register for POs via Email	

Step-by-step instructions are available for vendors directly in the SFS Vendor Portal by clicking the SFS Coach tile on 'My Homepage.'



Agency Collaboration with Vendors



Communicating with the Vendor: PO Best Practices

- Best Practice POs have:
 - Detailed PO line descriptions or Catalog Item
 - Receiving setup as Required
 - The exact quantity (and unit of measure) or dollar amount being ordered
 - Actual Ship To Locations
 - Proper Bill To information



Communicating with the Vendor: PO Best Practices

- Accurate Category Codes selected
- Comments and agency contact information used to communicate to vendors
- OGS centralized or Agency-specific contract IDs added (where applicable)
- A dispatch method set to email

For more information on PO creation best practices, agencies should review the following resources in SFS Coach Training:

- PO Best Practices
 Presentation
- Purchase Order Best Practices Guide
- <u>Vendor Location</u>
 <u>Overview</u>



Communicating With the Vendor: Proper Invoice Standards

- A proper invoice is a written or electronic request for payment submitted by the vendor that **must** contain the following information:
 - Vendor name
 - Name of NYS Agency that ordered the goods or services
 - Description of goods or services for which requesting payment
 - Quantity of goods, property, or services delivered or rendered
 - Amount requested
 - Purchase order (PO) number, if applicable, as provided by ordering agency

GFO: XII.4.F Proper Invoice



Communicating With the Vendor: Proper Invoice Standards

- When an invoice does not contain the above information, agencies must reject the invoice
- For additional assistance, the <u>Invoice Checklist</u> should be used by agencies and vendors to ensure consistency and completeness of invoices that are submitted to NYS for payment

GFO: XII.4.F Proper Invoice



When to Direct Vendors to the SFS Help Desk

- The SFS Help Desk is available Monday Friday from 8:00 a.m. to 5:00 p.m. to assist vendors with questions focused on:
 - Finding their Vendor ID or enrollment/welcome email
 - SFS Primary Contact password resets, if all Delegated Admins are unable to log into the system
 - If the Primary Contact is no longer with the vendor organization or the name of the Primary Contact is unknown
 - Navigating within the Vendor Portal
 - Entering and maintaining their organizational information
 - Updating payment information
 - Accessing on-demand training



When to Direct Vendors to the SFS Help Desk

Agencies are responsible for registering new vendors and supporting vendors through the SFS registration process. Agencies should also be prepared to address questions related to purchase orders, contracts, and the delivery of goods or fulfillment of services.



Reminders for Agencies

Agencies should encourage vendors to:

- Complete online registration to establish a Vendor Portal account
- Receive electronic payments when possible
- Use Locations to define their business rules PO email addresses, payment bank accounts, etc.
- Communicate to additional users who the Delegated Admin and what tasks can only be done by the Delegated Admin
- Put a reminder on their calendar to log into SFS once a month to keep their SFS access active



Reminders for Agencies

- Review the on-demand resources and support available directly in the SFS Vendor Portal, including the <u>SFS Vendor Portal: Getting</u> <u>Started Guide</u>
- The following resources are available for agencies who do business with vendors:
 - <u>New Vendor Request</u> (JAA-AP205-022) job aid in SFS Coach Training provides agencies with step-by-step instructions on how to submit a request to the Office of the State Comptroller's Vendor Management Unit for a new vendor to be added to the SFS
- Office of the State Comptroller's Guide to Financial Operations is the reference source for Statewide accounting policies, procedures, and OSC related-mandates for use by State agencies



1099 Reporting Process



Who Provides Information for 1099 Reporting?

- Agencies are responsible for accurately identifying the payment amount subject to 1099 reporting
 - Withholding is the payment amount subject to 1099 reporting
 - Withholding occurs on the line level of the voucher
 - The agency must identify the correct **1099 type** and withholding class to report the payment amount
- Each record on the vendor file defaults to "Yes" for withholding



How to Correctly Report 1099 Income

- When processing a voucher, the agency employee entering the voucher must determine whether the payment is 1099 reportable
 - If the payment is 1099 reportable, the processor must decide if the payment is reportable on the 1099-NEC or the 1099-MISC
 - If the payment is reportable on the 1099-MISC, the processor must determine the correct withholding class (i.e., 01, 03, 06 or 10)



What Types of Payments Are 1099 Reportable?

Withholding Class	Types of Payments			
1099-MISC Class 01	Rental/Lease Payments			
	Client Payroll/Work for Pay			
	Jury Payment			
1099-MISC Class 03	Loan Forgiveness			
	Prizes and Awards			
	Settlement Payments to Claimants			
1099-MISC Class 06	Hospital/Medical Payments			
1099-MISC Class 10	Settlement Payments to Attorneys			
1099-NEC Class 01	Payments to vendors for services			

GFO: XII.5.K Federally Reportable Payments



Withholding on the Voucher

The agency voucher processor must select the "Withholding" link to review and/or update the withholding information on the voucher.





Withholding on the Voucher

		Line	1 Description							
	Withhold	ing Code N01	Q, Non-Employee Con	opensation	8	Withholding App	licable			
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Q	*Entity	*Туре	*Jurisdiction	*Class	Withholding Basis Amt Override	Contract Reference	Rule Override	Apply Withholding	Applicable	> 1 View/



How Are 1099s Corrected?

- Vouchers CANNOT be corrected by the agency once they are approved for payment
- If an agency incorrectly codes a voucher, an agency representative should email <u>Fedrep@osc.ny.gov</u>
 - Fedrep@osc.ny.gov is the dedicated email address for all 1099 voucher corrections and questions
- All corrections are made in the 1099 software program, AccountAbility before 1099s are printed
- Corrections for Single Pay vouchers subject to 1099 reporting, should be sent via secure transfer file



Contact Information for Support

- For questions or assistance using the SFS Vendor Portal, vendors can contact the SFS Help Desk:
 - <u>Helpdesk@sfs.ny.gov</u>, (855) 233-8363, or use the SFS Support tile on the SFS Vendor Portal homepage
- OSC Vendor Management Unit:
 - <u>Vmu@osc.ny.gov</u>; <u>Vendupdate@osc.ny.gov</u> (for vendorsubmitted forms such as Primary Contact changes)



Q & A Session and Open Discussion

